

L.NO	DATE	BUS NO	STUDANT NAME	DEP/ YEAR	COMPLAINT	CORRECTIVE	REMARK
						ACTION WITH DATE	Signature
1.	2/8/2016	TN 57 U 5558	K. Anusiya	CSE II	15 பஸ்ஸ்கள் போன போது கனாமல் வந்தபோது போது Bus கனாமல் வந்தது	447W போஸ்டிங் அமைக்க 2 மீட்டர்	Dr. Aseer
2.	9/10/2016	TN-75 J-6351	S. Sankar	Mech. III	Seat - damage ஐஸ் 2 மீட்டர்	9-ம் அறிவிப்புகள் 16/10/16	Dr. Aseer
3.	26/1/2017	TN-57 U-5558	D. Logeshwar	CSE III	Bus பிடிக்காமல் போய்த் விடுவதற்கு College-க்கு late ஐஸ் வாங்கியிருக்கிறது	Driver-க்கு போஸ் 9-ம் அறிவிப்புகள் 27/1/17	Dr. Aseer
4.	14/4/2017	J-9699	S. Lenin	Mech. IV	உட்கார் Bus-க்கு போய்த் போய்து வந்த போது late ஐஸ் கல்கலைக் கல்லூரி வாங்கியிருக்கிறது	வினாயகர் சிபிஎஸ் அலுவலர் உட்கார்	Dr. Aseer
5.	27/11/2017	AA-3444	R. Kabita, S. Guleran	EEE III, ECE II	Bus-க்கு evening 10 மீட்டர். late ஐஸ் கல்கலைக் கல்லூரி வாங்கியிருக்கிறது வாங்கியிருக்கிறது	Time கனாமல் Bus கல்கலைக் கல்லூரி 28/11/17	Dr. Aseer
6.	8/2/2018	J-6351	M. Vinoth, A. Prakash	EEE II, Mech. IV	Bus போய்த் அறிவிப்புகள் கனாமல் போய்த் வந்த போது Out bus-ஐ வாங்கியிருக்கிறது	Driver-க்கு போஸ் 9-ம் அறிவிப்புகள் 8/2/2018	Dr. Aseer
7.	8/2/2018	J-9699	R. Keema Roseline	CSE II	8-ம் மீட்டர் 2 வாரங்கள் நேரம் 2 மீட்டர் வந்த போது Bus வந்த போது கனாமல் போய்த் 2 மீட்டர்.	447W Driver கல்கலைக் கல்லூரி Problem வந்தது. வினாயகர் ஐஸ் வந்த போது Driver வந்த போது problem solve அறிவிப்புகள்.	Dr. Aseer
8.	8/2/2018	AA 3444	Vinith Kapila	CSE III II	வினாயகர் கல்கலைக் கல்லூரி, கனாமல் கனாமல் போய்த் 2 மீட்டர் வந்த போது	வினாயகர் போஸ்டிங் கனாமல் போய்த் கனாமல் போய்த் வினாயகர் அறிவிப்புகள்.	Dr. Aseer

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9	02-08-2018	J-6351	K. Kavia S. Arathi	CSE III CSE II	College bus didn't come Semmedu till June	Again Bus No. 6351 (11) go to Semmedu bring the students - 8/8/2018	Si. Ameer
10	18-11-2018	AA 3444	B. Kalila A. Vinisha T. Vincent	CSE II ECE II ECE IV	College bus didn't come Madapatu 2 months	Few students coming that side. Because will be discussed	Si. Ameer
11	9-02-2019	Bus No. 12	Ananda kumar S. Veera Perasath Leema Rose	Mech. IV ECE II CSE II	College bus didn't come Neyveli Township 15 days only	Conducted evening class, for 15 days now bus is normally going.	Si. Ameer
12	25-06-2019		B. Kalila, A. Vinisha	CSE IV	Requirement of college bus for Madapatu.	Work in process	Si. Paul
13	06-08-2019	Bus No. 4	Mr. Rajarajan	CSE	More than 20 students comes by standing in the bus.	Students are distributed for other buses.	Si. Paul
14	07-08-2019	Bus No. 10	Mr. John Peter	S&H	I st year students comes by standing	Rectified	Si. Paul
15	06-02-2021	Bus No. 7.	Madapatu students Ranjith	ECE-II	Requirement of college bus for their route - Madapatu	Students complaint was taken into consideration & their need was satisfied (11-03-2021)	Si. Paul
16	20-02-2021	Bus No. 11	Q. Parushothaman	CSE-II	Extension of college bus from Geththandaru - Palakollai	Taken into consideration and the bus route was extended. (30-03-2021)	Si. Paul R. Ganesan 20/4/21

COMPLAINT

REGISTER

S NO	DATE	DETAILS OF COMPLAINTS	RECEIVED		ACTION TAKEN	STATUS	SIGNATURE	DATE OF ACTION
			FROM	By				
1.	13.02.18	Water purifiers to be cleaned	I- EEE [CCM-I, Ref. NO: SACET/S&H/CIR/25]	A. HARIKRISHNAN	Informed to HOD	water purifier is cleaned	A. I. ent	13.02.18
2.	14.02.18	Power supply Problems	I- MECH [CCM-I, Ref. NO: SACET/S&H/CIR/24]	G. GURUMURTHY	Informed to HOD	Informed to Administrative officer	A. I. ent	14.02.18
3.	14.02.18	Cleaning toilet & Proper water supply requested	I- ECE [CCM-I, Ref. NO SACET/S&H/CIR/27]		Informed to HOD	Rectified	A. I. ent	16.02.18
4.	14.02.18	water tap not working in ladies wash basin. Suggestion box required.	I- CSE [CCM-I, Ref. NO: SACET/S&H/CIR/26]	S. BHARATHI	Informed to HOD	Informed to Administrative officer and placed in dormitory.	A. I. ent	16.02.18
2018 - 19 Batch					Sem: I			
1.	18.9.18	Water purifier & glass trolley should be cleaned.	I- EEE [CCM-I, Ref. NO: SACET/S&H/CIR/06]	J. JOAGUNDE AROKHA MARY	Informed to HOD	water purifier is cleaned		18.9.18
2	19/9/18	water purifier to be cleaned & need sufficient power supply	I- ECE CCM-I Ref. NO: SACET/S&H/CIR/07]	S. RAMYA	Informed to HOD	water The problems are rectified		19/9/18

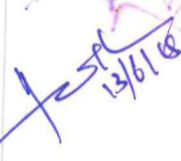


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			FROM	BY				
3.	18/9/18	Cleaning toilets proper water supply Required	I - CSE Sem - I Ref no. SACET/SEA/CR/05	A. Gureemoothy	Informed to HOD	Informed to Administrative officer, Rectified	A. I. Lanka	18/09/19
4.	23.2.19	Water Tumblers should be cleaned	I - EEL Sem - II Ref no. SACET/SEA/CR/36	J. Jagmohan	Informed to HOD	Informed to Administrative officer, Rectified	A. I. Lanka	23/2/19
5	8.3.19	Water Tumbler should be cleaned & fan is needed for the 1 st row	I - EEE Sem - II Ref no. SACET/SEA/CR/41	J. Jagmohan	Informed to HOD	Informed to Administrative officer & Rectified.	A. I. Lanka	9/3/19
6.	4.9.19	Should clean the toilet twice a day.	I ECE Sem I Ref. No. SACET/SEA/CR/05/06	N. Saranya	Informed to HOD	Informed to Administration officer & Rectified	A. I. Lanka	05/09/19
7.	4.9.19	Scrubbings could be removed in the toilet	I - MECH Sem - I Ref. NO. SACET/SEA/CR/07	(Signature)	Informed to HOD	Informed to Administrator & Rectified	A. I. Lanka	05/09/19




R. J. ...
5.9.19

COMPLAINT REGISTER

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			FROM	BY			
1	7/5/18	Class Room Fan & tube light not working	Mrs. Pauline Freeda	Mr. Arulvel	Informd to Arulvel	Rectified	Rejo Rejo
2	5/8/18	Network issue	Mrs. Azma	Mr. Venu	Informd to Mr. Venuganan	Rectified.	Mouster Amely
3	2/11/18	Dept printer NOT working	Mrs. Pauline Freeda	Sr. Selvarani	Informd to Mr. Selvarani	Rectified	Amely
4	8/11/18	B floor cooler not working	Mrs. Pauline Freeda	Sr. Rose	Informd to Sr. Rose	Rectified.	Mouster
5	13/2/19	II - Yr class room light NOT working	Mrs. Mahavalan	Mr. Arulvel	Informd Mr. Arulvel	Rectified	Amely
6	15/3/19	Fanservice	Mrs. Pauline Freeda	Mr. Arulvel	Informd to Mr. Arulvel	Rectified	Rejo Rejo R. Phadish 15/3/19

No	Date	Details of Complaint	Received		Action Taken	Status	Signature with date
			From	By			
1.	09.01.18	LAN cable problem.	Mrs. S. LESE	Mr. Venuganan System Admin	Informed to system Admin	Rectified	<i>[Signature]</i> 22/1/18
	05.03.18 2/0/18	DEPT Tube light not working	Mr. Lourdanay	Mr. Arulvel	Informed to Arulvel	Rectified	<i>[Signature]</i> 23/3/18
3.	3.4.18 2/8/18	Machines Lab fan not working	Mr. Rishendran	Mr. Arulvel	Informed to Electrician	Rectified	<i>[Signature]</i> 11/4/18
4.	7.5.18	Class Room fan & Tube light not working	Mr. K. Srisam	Mr. Arulvel	Informed to Electrician	Rectified	<i>[Signature]</i> 21/5/18
5	16.5.18	Dept System not working	Mr. Euvim	Mr. Venuganan.	Informed to System Admin	Rectified	<i>[Signature]</i> 31/5/18

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6	6/6/18	Power Electronics Lab MCB Fault	Mr. Balaji	Mr. Anulvel	Informed to Anulvel.	Rectified	 13/6/18
7	5/8/18	Lecture Hall 103 Fan not working	MS M. Premalatha	Mr. Anulvel	Informed to Anulvel	Rectified	 13/8/18
8	5/9/18	Engineering Practice Laboratory Tube light changed -	Sr. Anni Theresa.	Mr. Anulvel	Informed to Anulvel.	Rectified	 13/9/18

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9	10/10/18	Machines Lab Tube light starter changed.	Mr. A. Richard Pravin	Mr. Anulvel	Informed to Anulvel	Rectified	 13/10/18
10	22/10/18	Machines Lab MCB Breaker changed.	Mr. A. Richard Pravin	A. Loukharaj	Informed to Loukharaj	Rectified	 13/10/18
11	2/11/18	Department Printer not working & Toner filled	Mr. A. Richard Pravin	Sr. Selvarani	Informed to Selvarani	Rectified	 13/11/18

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12	8/11/18	BEE Department Fan coil changed. Tube light changed.	Mr. A. Richard Pravin	Mr. Anulvel	Informed to Anulvel	Rectified	[Signature] 15/11/18
13.	13/2/19	Headset Jack not working	Mr. A. Richard Pravin	Mr. Manavalan	Informed to Manavalan.	Rectified	[Signature] 13/2/19
14	15/3/19	Fan service.	Mr. A. Richard Pravin	Mr. Anulvel.	Informed to Anulvel	Rectified	[Signature] 15/3/19
15	20/8/19	Tube light changed	Mr. A. Richard Pravin	Mr. Anulvel	Informed to Anulvel.	Rectified	[Signature] 20/8/19
	10/10/18					Rectified	R. Upadalen 20/8/19

Date	Details of Complaint	From	By	Action Taken	Status	Sign with Date
10/01/18	One Department System with Net Connection not sufficient. Net access is very slow most of the times	ECE Mr. S. BALABASKER [on behalf of ECE staff]	Mrs. M. VAIDYANI	Informed HOD about it.	Informed Librarian & rectified the problem.	Seetha 17.1.18
17/01/18	Net Lab facility could not be availed for the past 2 weeks.	IV year students	Mrs. M. VAIDYANI	Informed to HOD.	Informed Librarian & rectified the problem.	Seetha 23.1.18
06/02/18	Water cooler should be cleaned every week.	IV year Students	Mrs. M. VAIDYANI	Information given to HOD	Administrative officer Seetha assured to monitor the cleaning of water cooler every week.	Seetha 9.2.18
15/03/18	Second floor water is not sufficient. Another water cooler needed for second floor.	IV year students	Mrs. M. VAIDYANI	Information given to HOD.	Administrative officer will take action & ensure supply of water.	Seetha 20/3/18
16/07/18	Water cooler should be cleaned monthly twice and water is not sufficient during morning time & break time also.	All year students	Mr. S. BALABASKER	Information given to HOD.	Administrative officer will take action on it.	Seetha 16/7/18
10/08/18	Internet speed is too low in digital library.	IV year & III year students	Mr. S. BALABASKER	Information given to System Admin	The internet speed is increased by disconnecting WiFi connection during college hours.	Seetha 21/8/18
28/8/18	Parent Teachers meeting can be conducted during Saturdays (or) Holidays	II year students	Mr. S. BALABASKER	Information given to HOD	The Parent Teachers meeting will be scheduled on Saturday during next semester.	Seetha 28/8/18
12/9/18	Water is not sufficient in second floor during lunch break time.	II year students	Mr. S. BALABASKER	Information given to Administrative officer.	Instructed the AO office Attender to check the tank before lunch & lunch time.	Seetha 12/9/18
22.19	N. Barkani C.S.E					

		Received					
No	Date	Details of Complaint	From	By	Action Taken.	Status	Sign with Date
9.	20.2.20	Water cooler should be cleaned Monthly twice.	all year students	Mrs. B. Mary Amala Jenu.	Informed to HOD	Administrative office will take action on it.	Sign 15/20
10.	15.9.20	Network Issue during Online class.	ECE department staffs.	Mrs. B. Mary Amala Jenu.	Informed to System Admin	Internet Speed is increased	Sign 15/19
11.	12.02.21	Leakage problem in First Floor Water Cooler & Water Cooler has to be clean.	ECE Staffs & IV Students	Mrs. B. Mary Amala Jenu.	Informed to HOD	AO will take action on it.	Sign 17/12
12.	18.02.21	Classroom ^(11 year III yr) Fan is not working	11 year student	Mrs. B. Mary Amala Jenu.	Information given to Administrative office.	Problem Rectified. (22-2-21) Now Fan is Working	Sign 19/2
13.	17.3.21	ECE department fan is not working	Department staffs.	Mrs. B. Mary Amala Jenu.	Informed to HOD	AO will take action on it.	Sign 17/3/21

R.H. ~~12/12/2021~~

COMPLAINT REGISTER

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			FROM	BY			
1	7.8.18	Need water cooler clean.	Students	P. MURUGAN	Informed to Administrative officer	Water cooler cleaned	<i>[Signature]</i> 8/8/18
2	28.8.18	Extra glass should be kept at water cooler.	Students	K. Shanmuga Ekipo	Informed to HOD	one extra glass provided	<i>[Signature]</i> 29/8/18
3	28.8.18	Variety of food needed in canteen and quantity should be increased.	Students	R. Sasi Kumar	Informed to Canteen Owner	Improved quantity	<i>[Signature]</i> 29/8/18
4	11.9.18	Quantity food should be increased in canteen.	Students	R. Sasi Kumar	Informed to Canteen Owner	Improved quantity	<i>[Signature]</i> 12/9/18
5	23.1.19	Fan not work in class room	Student	P. MURUGAN	Informed Electrician	Repair removed	<i>[Signature]</i> 23/1/19
6	6.2.19	Extra glass should be kept at water cooler.	Student	K. Shanmuga Elango	Informed	arranged glass	<i>[Signature]</i> 6/2/19
7	13.2.19	Quality of food should be increased	Student	R. Sasi Kumar	Informed	Improved quality	<i>[Signature]</i> 13/2/19
8	6.2.19	Need hot water	Student	K. Saravanan	Informed to Administrative officer.	Not processing.	<i>[Signature]</i> 6/2/19

SNO	DATE	DETAILS OF COMPLAINTS	RECEIVED		ACTION BY TAKEN	STATUS	SIGNATURE WITH DATE
			FROM	BY			
9	20.4.19	Quality food need in canteen	Student	R. Sasikumar	Informed to canteen owner	Improved quality.	<i>R. Sasikumar</i> 20/4/19
10	14.8.19	Need water tank clean once at week	Student	R. Sasikumar	Informed.	water tank cleaned	<i>R. Sasikumar</i> 14/8/19
11	18.11.19	Fan and light not work in classroom	Student	P. Muregan	Informed.	Repaired.	<i>R. Sasikumar</i> 18/11/19
12	12.2.20	water cooler should not work properly.	Student	K. Saravanan	Informed.	Repaired.	<i>R. Sasikumar</i> 12/2/20
13	14.10.21	Stationary items need in canteen.	Student	K. Saravanan	Informed to canteen owner		<i>R. Sasikumar</i> 14/10/21
14	29.10.21	hot water need.	Student	R. Sasikumar	Informed.	Arranged.	<i>R. Sasikumar</i> 29/10/21
15	24.3.22	Quantity of food should be increased.	Student	R. Sasikumar	Informed to canteen owner	Improved quantity.	<i>R. Sasikumar</i> 24/3/22
16	17.8.22	Need Record note book in place of Record sheet	Student	D. omurajagan	Informed	not processing.	<i>R. Sasikumar</i> 17/8/22
17	14.9.22	need extra water tank	Student	R. Jayakumar	Informed	not processing.	<i>R. Sasikumar</i> 14/9/22 <i>R. Jayakumar</i> 14.9.22